

## **GENERAL TERMS AND CONDITIONS**

This website is operated by RinaTarot.

The use of my website is subject to the following terms and conditions of use, as amended from time to time (the "Terms").

The Terms are to be read together by you with any terms, conditions or disclaimers provided in the pages of my website.

Please review the Terms carefully because they apply to all users of my website, including without limitation, users who are browsers, customers, and/or contributors of content.

If you access and use this website, you accept and agree to be bound by and comply with the Terms.

We would like to advise you to read all Terms and Conditions in full to the end of this page before using any services. If you do not agree with these terms you must not use my reading services or [www.rinatarot.ie](http://www.rinatarot.ie)

'You' refers to anyone visiting or using the site and its' services.

The 'Terms' refers to the general regulations and agreement set out herein and to which all users must agree prior to engagement of the services of the provider.

The term 'Reader' refers to the individual who provides the service purchased by the customer.

The terms "I", "me", and "my" 'We' or 'Us' 'Readers' refer to RinaTarot.

Services and/or products referred to include e-mail psychic readings and Tarot readings.

If you do not agree to the Terms, you are not authorized to access my website, use any of my website's services or place an order on my website.

RinaTarot Terms and Conditions apply to anyone visiting or using our website or our reading services and anyone purchasing readings through RinaTarot website.

These terms and conditions are issued by RinaTarot and are effective from 1<sup>st</sup> of July 2020. They cover the use of website [www.rinatarot.ie](http://www.rinatarot.ie) and they cover all readings provided to you by RinaTarot.

### **AGE**

The RinaTarot service is only for use by persons OVER the age of 18.

Please do not use this service if you are under 18 years of age.

Children (anyone under the age of 18) are not eligible to use the services of RinaTarot and we ask that children do not submit any personal information to us.

If a client is found to be under the age of 18 having booked a reading, the cost for that reading may be forfeit and the reading not given as this contravenes our terms and conditions.

Our services are intended primarily for consumer home use. It is intended to appeal to a wide range of audiences, but it is not suitable for use by children or those under 18 years of age.

Parents and guardians will be responsible for the actions of any children that use our services and should remember the importance of supervising children's use of Internet.

### **THIRD PARTY READINGS**

I accept questions about third parties; however, be advised that such a reading may not be as gratifying as you would expect it to be.

Therefore, I advise that you keep the focus of your question on yourself rather than on someone else. This approach will ensure you are getting the guidance you need instead of learning, for example, how the other person feels without knowing how address your concerns.

I will not provide a Reading for inquiries into the personal affairs, business, intentions, mental faculties, or activities of third parties who are not present for the reading, unless you, the client, represents and warrants to me that such third party's express consent has been obtained.

I may reasonably rely on such a representation made by a client, though best practices will include noting the reliance in writing in the Reading notes.

However, I may provide Reading services on inquiries about how the client's affairs, business, intentions, mental faculties, or activities might be affected by that third party

3rd party readings are generally not allowed and depending on question will be completed at the discretion of the Tarot reader. We don't complete the reading for someone other than the person who has ordered the reading

### **RIGHT TO DECLINE READING**

I reserve the right to decline giving a Tarot reading which violates my personal ethics.

I reserve the right to refuse service to anyone, at any time, for any reason.

If, for any reason (illness or personal), I am not available or able to do your reading, I will give a full and complete refund.

The Services are offered subject to our acceptance of your order or request. I reserve the right to refuse service to any anyone, person, entity or order, without the obligation to assign reason for doing so.

The Services are offered subject to our acceptance of your order or requests.

We reserve the right to refuse the reading. Full refund will be issued in this case.

We reserve the right to refuse or cancel any order believed on our part to be booked erroneously, and to refuse potential future services based on this.

### **REFUNDS, RETURNS AND EXCHANGES**

If, for any reason (illness or personal), I am not available or able to do your reading, I will give a full and complete refund.

Refunds will only be provided upon mutual agreement when the actual Tarot reading has not been performed. No refunds will be issues if you do not like your reading for any reason. I am not responsible for your emotional and/or mental reaction to the reading. There are no exceptions.

I do not accept returns or exchanges. Due to the nature of the Services, I do not offer cancellations, refunds. Once your payment has been processed in full, our contractual Service has begun, and NO refunds are issued.

### **DELIVERY TIME**

Delivery is normally from two (2) to seven (7) days. All orders are delivered via email.

Once I am in receipt of your request, within 24 hours of receipt, I will email you to confirm the placement of your order and with details concerning Product delivery. It is your responsibility to ensure that we have your correct email address. In the event there is an error in your email confirmation, it is your responsibility to inform us as soon as possible. Reading will not commence until your email has been verified.

Once your payment is received and processed in full, I will focus on your personalized custom Reading. This might include corresponding with you to provide further clarifications or more information. When payment has been made in full and all requested information has been provided, that is the day I will begin to prepare your Reading.

Your Reading will be delivered within 2 to 7 business days. The start of the two (2) business days to complete your Reading will begin when all needed/required information is received and payment is made in full. This delivery time frame is not valid if circumstances beyond my control occur, including but not limited to any and all power outages, internet disruption and medical conditions.

If I am unable to comply with the 2 to 7 business days for delivery of your Reading, I will notify you, via email of this and will indicate the new delivery date.

If additional clarification or information is required, this will be sent to you via email upon receipt of your request. If you do not reply and provide the requested clarification or information within 24 hours of my sending the email, I will proceed with the information that you have provided and will not consider the additional clarification or information in the Reading.

### **PAYMENT**

We currently accept only PayPal payments.

All payments on our website are processed via PayPal. Please see the terms and conditions relating to using PayPal as a buyer on PayPal website. Payment is required to be received and processed prior to the reading taking place.

No order is deemed accepted by us until payment has been processed in full.

When placing an order with us for a reading or service as advertised, this will constitute initiation of a binding contract with us. PayPal payment link will be sent to your e-mail address on acceptance of your order.

Prices and rates are quoted in Euro (€). All prices are correct when published. The quoted rates are non-negotiable.

Payment must be processed prior to the reading or service being supplied by RinaTarot. The date of the receipt of payment constitutes the beginning of the period of reply. I will reply to you with the completed reading within 2 to 7 days.

If I'm unable to complete a reading for you or to complete it within 7 days from the date you have paid for the reading, the entire amount will be refunded unless we agree on a later date for the delivery of your reading.

For orders originating outside of the Republic of Ireland, please note that the price charged to your PayPal account may vary slightly from the price advertised to allow for currency exchange rate fluctuations at the time of drawing.

RinaTarot will request the amount in Euro and your bank will process the amount based on the exchange rate that day.

Please note that we reserve the right to alter prices at any time for any reason. If you are booking any RinaTarot reading from outside of the Republic of Ireland, the payment will be drawn to the correct amount in Euro and you will be liable for the exchange rate applicable. This may result in variance in the cost of bookings from one instance to another due to fluctuating currency rates.

The Client bears full responsibility for ensuring that they select the correct reading, as once a reading is booked and paid for through PayPal, there are no refunds except in exceptional circumstances, which are at the discretion of RinaTarot Management. This decision will be final.

If, due to unforeseen circumstances, we cannot provide the service you have paid for, we will refund your payment using the same payment method you used to purchase your reading.

#### **DISCLAIMER**

Under Republic of Ireland law, all psychic and Tarot readings are for ***'entertainment purposes only'***. RinaTarot are not liable for any actions or decisions made by clients based on the readings received.

**RinaTarot readings service does not include:**

- **reading about past lives**
- **solving crimes, picking lottery numbers, locating lost items or persons**
- **predicting death dates, predicting exact dates of events (for example: "What is the date I will get married?")**
- **diagnosing illnesses or finding cures for illnesses**
- **reading about possible demon possessions, questions related to dark energies or dark magic**
- **reading about persons younger than 18 years old unless you are a parent or legal guardian of the person in question**

You acknowledge that my Tarot readings are not a substitute for licensed medical, legal, business, financial, therapeutic, or other health care service, nor any other professional advice for which I am not qualified. In such cases, I will recommend you seek help and guidance from a medical, legal, business, financial, therapeutic, or other professional.

You acknowledge that all predictions of the future are not guaranteed outcomes. The predictions are expressions of opinion only. The predictions are based on the current events and the outcome can be influenced by your decisions and choices you make by your free will from the moment the Tarot reading is delivered to you.

Readings and consultations offered and or provided by RinaTarot are done so as Entertainment Services only and do not in any way constitute any direct or professional personal, legal, financial, medical or any sort of professional advice.

By engaging in a psychic reading or when reading this site, you understand that we do not provide recommendations, advice or give any directions for you to follow. I might from time to time offer a personal opinion but this does not constitute advice. The content of Psychic and Tarot Readings and the use of this site is purely for Entertainment Purposes only and should not be relied on.

RinaTarot does not refer, endorse, recommend, verify, evaluate or guarantee any Services and nothing shall be considered as a referral, endorsement, recommendation or guarantee.

We do not warrant the validity, accuracy, completeness, safety, legality, quality, or applicability of the content or anything said or written or any advice provided. We will not be liable for any damages sustained due to reliance by you on such information provided by Reader.

The information contained on this Site and provided via the Services are for information and entertainment purposes only and do not constitute advice. Any decisions or action taken by you based on information provided on or via the Site are at your sole discretion and risk and you should obtain individual professional advice where necessary.

RinaTarot do not accept any liability, direct or indirect, for any loss or damage which may directly or indirectly result from any advice, opinion, information, representation or omission whether negligent or otherwise, contained on this site. You, the Client, are solely responsible for the actions you take in reliance on the content on, or accessed, through this site.

RinaTarot does not accept any liability for any misunderstanding or loss which may result from any advice or opinion contained within this site. You, the customer, are solely responsible for your own actions and reliance on the content accessed through this site.

Tarot reading gives guidelines or insight into your current situation. You are responsible for your decisions and health. Under no circumstances can the reading be understood as an obligation or a substitute for medical or any other professional therapy. Rinatarot does not offer medical, financial, legal, tax advice or services and does not provide crisis or other professional advice.

Tarot reading should not be regarded as a substitute for obtaining professional advice on any matter or as professional care for the diagnosis and/or treatment of physical, mental or psychiatric illnesses or disorders: please contact a professional advisor or health care provider.

You agree that under no circumstances shall Rinatarot be liable for direct, indirect, incidental, consequential, special or any other damages arising out of your use of this site or its services.

We don't give medical, financial or legal advice but will suggest steps to feel better in any given situation.

By engaging the service of reader at RinaTarot, you are doing so at your own risk and on the understanding that this service is for entertainment only.

We will not be liable to you if you are injured or die as the result of our negligence.

We have no liability (whether in negligence or otherwise) for any loss not reasonably foreseeable by us when this Agreement starts, nor any loss of opportunity, goodwill, reputation, business revenue, profit or savings you expected to make, wasted expenditure or data being lost or corrupted.

Our liability of any sort including liability for negligence is limited to an amount equal to the sums paid by you to us during the twelve months prior to the relevant period no matter what the cause or form of action.

Owners and psychic readers of Rina Tarot are not liable for any direct, indirect, or incidental, consequential, or punitive damages arising from use of this service.

The RinaTarot will not be liable for any damages, loss or injury that accompany or result from your use of this service.

#### **WEBSITE**

Our websites are governed by, and are to be interpreted in accordance with, the laws of the Republic of Ireland.

This website is owned and operated by RinaTarot. Any copying of the data within, either in whole or in part, will constitute an infringement of copyright law as per the legislations of the Republic of Ireland and may be subject to legal action on behalf of RinaTarot.

While every effort is made to ensure the detail provided on this website, some errors may occur

You agree that in using the Service and Site You will not:

- use the Service or Site in any way that may lead to the encouragement, procurement or carrying out of any criminal activity.
- use the Service or Site for any purpose other than Your personal use, in any way that may reasonably be deemed unfair usage.
- leave any content or act in any manner which is defamatory, in breach of copyright or may have the effect of harassing, offending, threatening, abusive or hateful or that otherwise degrades or intimidates an individual or group of individuals on the basis of religions, gender, sexual orientation, race, ethnicity, age or disability, or that is illegal;

RinaTarot reserves the right to change or amend any part of this website at any time and without notice.

Our websites are intended to provide information for people making purchases via our website and to learn about what we do and the services we provide.

While we endeavour to provide accurate information on this site, errors and omissions may occur. To the extent permitted by the law of the Republic of Ireland, RinaTarot makes no warranties in relation to the merchant ability, fitness for purpose, freedom from computer virus, accuracy or availability of this web site or any other web site.

The materials in this site are provided "as is" and without warranties of any kind, either express or implied. The information in the site is altered periodically and changes in circumstances after information is placed in this site may affect the accuracy of the information. It is your responsibility to assess and verify the accuracy, currency, completeness and reliability of information in the site's pages. RinaTarot makes no warranties or representations express or implied regarding the quality, accuracy, completeness, timeliness, merchantability or fitness for purpose of any material in this site or product referred to in this site. RinaTarot makes no warranties that this site is free of human or mechanical error, technical inaccuracies or typographical errors. RinaTarot makes no warranties or representation that the material in this site will not cause damage or that the material is free from any computer virus or any other defects or errors or omissions. This website and its owners' agent sand psychic readers are not liable for any direct, incidental, consequential, indirect, or punitive damages arising from your access to or use of this website or any contents on this website.

**TO THE EXTENT PERMITTED BY APPLICABLE LAW WE ARE NOT LIABLE FOR:**

- any action you may take as a result of relying on any information provided on this Site or by any Reader or for any loss or damage suffered by you as a result of you taking this action.
- any dealings you have with third parties (e.g. other users, Readers, advertisers or promoters) that take place using or facilitated by the Site.
- any liability for losses which are not a foreseeable or a likely consequence of (i) your use of the Site, or (ii) a breach of these Terms.

In all other circumstances, our liability in connection with this agreement or for the services, whether in contract or tort for any cause of action, even an action arising from our own negligence or the negligence of the reader, our fraud, or fraudulent misrepresentation shall be limited in aggregate to the net payment to us from you in relation to the relevant service session. In no event will we or any reader be liable for: any direct, indirect, special, incidental, or consequential damages arising out of or related to the use of or inability to use the site or service. Where this limitation is unenforceable, our liability shall be limited to the maximum extent permissible under law.

You agree to defend, indemnify and hold harmless us and the reader, and all of our respective officers, directors, owners, agents, employees, information providers, affiliates, licensors and licensees (collectively, "indemnified parties") from and against any and all liability and costs including, without limitation, legal fees and costs, incurred by the indemnified parties in connection with any claim arising out of: (i) any breach by you of the agreement or any representations, warranties and/or covenants contained herein; or (ii) your use of the site or service.

We are not responsible if you cannot access the Site properly or at all because of any event outside our control,

We cannot guarantee that the Site or any individual feature of the Site will be free from viruses or bugs.

Access to the Services may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons reasonably beyond our control.

We will co-operate with any regulators, law enforcement authorities or court order requesting or directing us to disclose the identity of or locate any one for the prevention or detection of crime or the apprehension or prosecution of offenders. There may be other circumstances in which we may be required by law or may exercise our discretion to disclose information about you or your use of this Service to such persons.

Use of our service is for lawful purposes only and should not:

- in a way that does not comply with these terms or any laws applicable to you or that is in any way unlawful or fraudulent; or
- to send, knowingly receive, upload, download, use or re-use any material which is abusive, defamatory, indecent, obscene or menacing, unreliable, in a violent, cruel, sadistic or be of a repulsive or horrible nature, involve foul language or in breach of any intellectual property, copyright, confidence, privacy or any other rights; or
- to send or upload any material that contains or causes viruses, Trojans, worms or any other harmful programmes or
- to cause annoyance, offence, inconvenience, needless anxiety; encourage or incite any person to engage in dangerous practices or to use harmful substances; induce or promote racial disharmony; debase, degrade or demean, promote or facilitate prostitution; or
- to spam or instigate the sending of any unsolicited advertising or promotional material; or
- to attempt to, hack, modify or otherwise corrupt the security or functionality of our service.

If you do not follow the guidelines set out in various paragraphs of this Agreement, you agree to indemnify us against all claims, demands, actions, costs, expenses (including but not limited to reasonable legal costs and disbursements), losses and damages arising from or incurred as a result of your actions.

**You must not:**

- impersonate or try to impersonate another person.
- use all or any part of our Site or the contents on it for any commercial purposes.

## **PRIVACY**

I do Tarot readings to the best of my ability with honesty, supportive intentions and compassion.

I respect all my clients, regardless of age, gender, race, background, spiritual beliefs, sexual preference, or economic status.

All Tarot readings are confidential and will never be shared with anyone without the client's permission.

RinaTarot service respects your privacy and will never use your confidential and private details and information in any way outside of the reading.

RinaTarot service is governed by the privacy laws of the Republic of Ireland.

As of 25th May 2018, we are subject to the GDPR rules. The General Data Protection Regulation (GDPR) (EU) 2016/679 is a regulation in EU law on data protection and privacy for all individuals within the European Union. These expand the protection and privacy afforded to all parties as set down in the Data Protection Regulations.

RinaTarot is bound by these laws, any information provided to us for the purpose of booking readings will not be passed on to or forwarded to a third party. These regulations also bind the Client. Any infringement of these regulations by either party is enforceable via the Data Protection Commissioner pursuant to the GDPR 2018.

Clients or their associates are NOT permitted to publish details of the reading.

Clients are not permitted to publish the spoken or written contents of a reading given by reader on behalf of RinaTarot in any form, in any medium, anywhere, either in private or in public, in whole or in part, to a third party or a publication of any kind, including all forms of social media.

All readings and the contents of all readings are confidential and between RinaTarot and the client, or between psychic reader and the client.

The content, material, discussion, reading, or anything discussed during the reading, or discussion about the reading either prior to or following the reading, are not permitted to be published in part or in whole, in any way, shape or form, to a third party or publication. Publication of any part or the whole of a reading, is not permitted, unless permission is granted in writing prior to the reading or publication of the reading, by the psychic reader or the owners of RinaTarot.

This permission must be given prior to publication to a third party or prior to publication either in print, video clip, audio file, internet publication, newspaper, magazine, book, on public social media, television or any other form of publication.

The readings given by psychic reader at RinaTarot are not intended to replace professional advice from a lawyer, doctor, counsellor, accountant or ANY other professional person(s) or organisation. Please seek independent professional advice for your financial, legal, medical, psychological, psychiatric or any other problem which requires a consultation from a professionally qualified person.

For more information please see our Privacy Policy.

RinaTarot may at any time amend the content of this site including the conditions of this disclaimer. These amendments shall come into force immediately after publication on this site

RinaTarot reserves the right to alter, modify or update these terms of use. These terms apply to your order. We may change our terms and conditions at any time, so please do not assume that the same terms will apply to future orders and be sure to review prior to each purchase.